

Grove House Practice & Heath Road Medical Centre

What's Happening?



Great news!

Grove House Practice is joining forces with Heath Road Medical Centre in order to provide continuity of existing services for all patients at Heath Road,

in preparation for Dr Saksena's retirement at the end of September this year.

This is fantastic news as it means that the excellent reputation that Dr Saksena has built up over the years will not go to waste and his good work can be continued.



For the coming months, we don't anticipate making any changes—to either Heath Road or here at Grove House, but we just want to take this opportunity to explain here what is happening.

Why Grove House Practice?

Dr Saksena has a long-established excellent working relationship with the GPs and team at Grove House. Some of you may recall Grove House helped out with nursing services a few years back when the Medical Centre struggled to recruit a new Practice Nurse. Dr Saksena is confident that Grove House will look after both his patients and staff well. We know the area and we know and understand Runcorn patients and their health needs.

Who will be the new GP there?

The Grove House GPs want to get to know the patients and processes at Heath Road as quickly as possible. In the short-term, the GPs at Grove House will therefore rotate to provide the GP services there. During October, Dr Forde and Dr Allen will provide most of the GP services at Heath Road—**but they will also still be seeing patients here.** Other GPs from Grove House may provide cover too, while we assess what is needed and recruit.



Dr Claire Forde



Dr Christine Allen

So, can I now see any of the GPs or Nurses (at either Heath Road or Grove House)?

No. As a patient of Grove House, you can only see the clinicians who operate at Grove House. The two practices will continue to operate as separate services for the time being.



Will this change affect the appointment system or opening hours here?

No, everything will stay the same for now. We may look to make changes eventually but it's unlikely this will occur before next year.

Will I have to go to another building to see my GP?

No, all your current services will continue to be provided here at Grove House.

Will Heath Road be closed down?

No, Heath Road is a busy, thriving Practice with excellent premises from which to deliver primary care services.

Will Dr Forde or Dr Allen leave Grove House to work permanently at Heath Road?

No, there are no plans for any of the Grove House GPs to work permanently at Heath Road. They just need to provide cover there for a few months in order to fully understand the system there so that we can recruit a new permanent GP for Heath Road.

What's happening with the nurse at Heath Road?

Practice Nurse Cheryl returns from maternity leave in September and will remain at Heath Road. She will become part of the wider Grove House nurse team and we hope to eventually offer Heath Road patients the same range of nurse-led services that our patients can access here at Grove House.

And what's happening with the staff there?

This change will not result in any job losses at Heath Road. However, the Heath Road Manager, Rajni Saksena, is also retiring at the same time as Dr Saksena. So, from October, the team will be managed by the current manager at Grove House — Joanne Valade.



Joanne Valade