



Grove House Practice

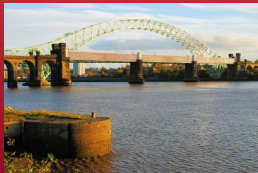
.....Giving Health Priority

LATEST NEWS

Patient Newsletter Summer 2015

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It seems that change is ever constant in the workplace these days - and we are no exception. We will be really sorry to see Dr Sprott leave us - she has been here over 10 years and has helped to make the Practice what it is today. Dr Williams (nee Rees) is taking over and she has a hard act to follow, but she does have a head start, having already been here on a part-time, temporary basis for the last year. And, on a completely different topic, I just want to let you all know that we are expecting to have our first assessment by our regulator - the Care Quality Commission (CQC) - during September. We haven't got a definite date yet, but when they come, they usually stay for about a day and may want to speak to patients in the Waiting Room. Although a bit scary, we're looking forward to it - it'll be good to get an independent verdict on the Practice.

JACKY SLATOR

Business Manager



Dr Sprott in festive mood last Christmas!

Goodbye to Dr Sprott

Sadly, Dr Sprott has to leave us at the end of August. She and her family are moving to Lancashire.

After more than 10 years here at Grove House, she will be sorely missed by her both her patients and her colleagues. We wish her and her family all the very best for the future.

You may still see her around for a while, though, as she is providing locum cover until she moves home.

Welcome back to Simon!

Some of you may remember our "new" Practice Nurse Simon Jones. Simon worked here a couple of years ago and we are delighted to report he is now well and truly back!



Apart from covering all the usual Practice Nurse roles, Simon is going to help us to develop services particularly aimed at men. He has already started working with our Patient Group to develop a Patient Information Leaflet aimed at raising awareness of some of the more serious men's health issues. Men are well known for not always coming to the doctor with symptoms that they find embarrassing - and this can mean that, by the time they DO make an appointment, their condition has progressed beyond being treatable. Including testicular, prostate, bowel and male breast cancers as well as lung and skin cancer - Simon is hoping to pull together a handy "Signs and Symptoms to Look Out for" guide. Watch this space!

Calling all patients aged 75 and upwards



If you haven't been in to see us for a health review in the last year or so, please book an appointment now with Simon, our Practice Nurse, for an over-75-health-check.

Even if you feel fit and healthy now, it's worth seeing Simon so that you can get a quick "M.O.T.", discuss any health worries you might have and know what signs and symptoms to look out for in the future.





Wedding Belles



We are delighted to report that both Dr Rees & Dr Wang have recently got married and they are both changing their names.

Dr Rees is now known as Dr Williams and Dr Wang will be Dr Brown.

Flu Vaccines 2015 Dates for your Diaries

The year, in addition to our normal appointments during the week, the Practice will be holding 3 special Saturday morning clinics to vaccinate our patients against influenza (flu). If you are over 65 OR have a relevant long-term health condition, then please put one of the following 2 dates in your diary:

Saturday 3rd October Morning

Saturday 17th October Morning

We will confirm the precise opening times nearer the date.

We are also holding a SEPARATE Saturday morning session for ALL children aged 2,3 and 4 years old and also for everyone up to age 17 with a long-term health complaint. The date for your diary for this clinic is:

Saturday 10th October Morning

And we're delighted to announce some surprise guests will be dropping in to each of the clinics. (think

Widnes Vikings for the adult clinics!)



e Consult

GP E-CONSULTATIONS!

We are currently piloting GP e-consultations.

To access the service, please see our website (www.grovehouse.co.uk) and click on "Consult Online".

You then find your health condition & fill out a simple online questionnaire & we get back to you by the end of the next working day with your GP's feedback & treatment options.

Dr Who?

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Named, Accountable GP for all Patients

Dr Who?

All patients registered with Grove House Practice – including children – now have a named, accountable GP.

Having a named, accountable GP for each patient is a Government initiative and the named GP (sometimes called "Usual GP") takes overall responsibility for the co-ordination of all appropriate services and ensures they are delivered where required (based on the GP's clinical judgement) to each of their patients.

Please note that having a named, accountable GP will NOT stop you from continuing to see ANY GP of your choice.

Please see our Patient Information Leaflet for full details

The Practice now offers **EXTENDED** opening hours to help make it easier for you to see your GP.....

Our Opening Hours

	MON	TUE	WED	THU	FRI	SAT/SUN
OPEN	08:15	08:15	07:00	07:00	07:00	Closed all day
CLOSE	18:30	18:30	18:30	20:00	18:30	Closed all day

(precise availability may vary each week)

Please note that the Practice telephone lines are available Monday - Friday 8.30am to 6.30pm.

If you have an URGENT need for advice or treatment when our surgery telephone lines are closed, please call

